

## **Business Continuity & Resilience**

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## Resilience Arrangements within LLR



- LLR Prepared (Local Resilience Forum)
  - As per Civil Contingencies Act 2004, formed within a Police Force boundary to facilitate the multi-agency assessment, planning and preparedness to potential emergencies.

- LLR Resilience Partnership
  - Shared service amongst LLR Local Authorities to discharge the duties of Local Authorities under the Civil Contingencies Act 2004.





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## Leicestershire County Council - Responsibilities



# Under the Civil Contingencies Act 2004, Leicestershire County Council has the following duties:

- Assess risk
- Put in place emergency plans
- Create business continuity plans
- Warn, inform and advise the public (prior, during and following an emergency)
- Share information with other local responders
- Co-operate with other local responders to enhance co-ordination
- Advise and assist local businesses and organisations about business continuity





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## **January 2021 – January 2022**



- COVID-19 Response and Recovery
- Avian Influenza
- Asylum managed quarantine hotels
- Afghan Refugee Hotels
- Huncote Leisure Centre
- High Rise Building Fires
- Unexploded Ordnance
- Severe Weather





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## National Approach to Resilience



- Integrated Review of Security, Defence & Foreign Policy
  - Whole Society Approach to Resilience
- National Resilience Strategy Review
  - Draft publication Spring 2022
- Civil Contingencies Act Review
  - Recommendations for change in parallel with strategy review
- Review of National Security Risk Assessment
- LRF Funding Pilot

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#### **COVID 19 – Internal Response**



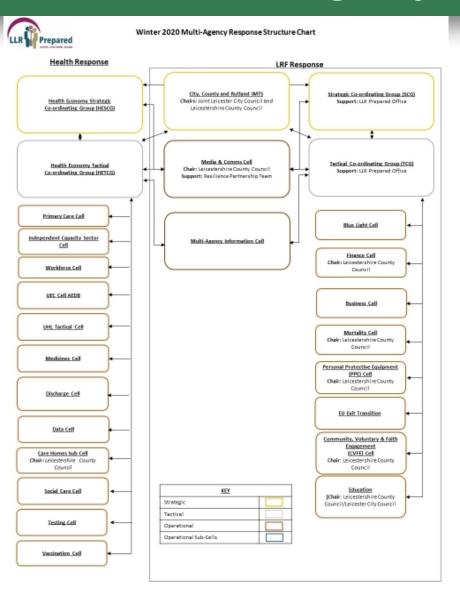
- 182 RPG meetings, since 4<sup>th</sup> March 2020
- 234 actions on the RPG Action Log, including:
  - Staffing (furlough, accommodation for key workers, COVID testing for key workers, skills matrix/redeployment and reporting of staff absence)
  - Critical Sites (changes in opening hours, temporary closures, impacts of closures and site safety)
  - Critical Services (identification and agreement and innovation/new ways of working)
  - PPE (guidance, supplies, tracking, requirements for key workers and FFP3 Fit Testing)
  - Communications (messages to staff, Elected Members and general public)

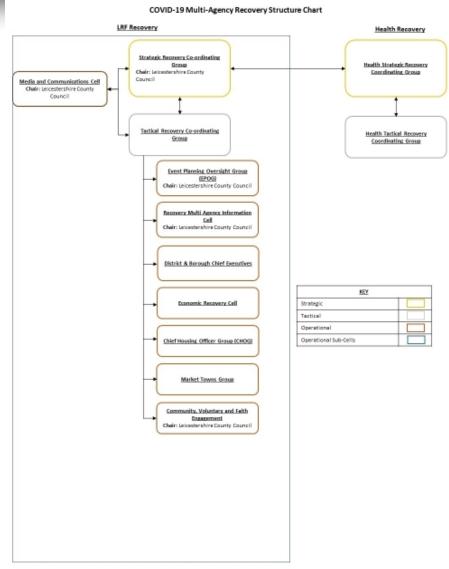




## **COVID 19 – Multi-agency Support**











#### **COVID 19 – Lessons Identified**



#### Strategic/Tactical Coordinating Group Debriefs

- Increased links between Local Resilience Forum and Local Health Resilience Forum
- Clarity on how political stakeholders are connected into SCG's
- Clarity on data flow process and information sharing
- The need for longer term horizon/risk scanning
- Engagement with communities is vital to facilitate effective communication
- Expand Mutual Aid Agreements

#### National Audit Office

- "The need to explore high-uncertainty risks"
- "It might be beneficial to consider more than one scenario in risk assessments

"The Cabinet Office should strengthen oversight and assurance arrangements over preparations for system-wide emergencies....should include publishing standards against which lead government departments... and other public sector organisations can assess their level of preparedness for major emergencies, developing external assurance processes to assess."

#### Dame Mary Ney – Local Outbreaks: Lessons Learnt and Good Practice

• "The nature of incidents which are becoming prevalent...are having increased impact on communities with consequences for community cohesion as well as for the local economies. This increases the need for political engagement both in terms of local political leadership as well as community engagement."





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#### Ongoing work



- Flooding
  - Publication of LLR Prepared Multi-agency Flood Plan
  - Re-establishment of Flood Risk Management Board (Chaired by LCC)
  - Development of:
    - Multi-agency reporting platform
    - Communications Plan
- Business Continuity
  - Corporate BC Policy published
  - Business Continuity Plans in place for critical services at both DMT and Operational levels
  - Cyber Incident/Disaster Recovery





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#### **Forward Look**



- COVID-19
- Climate Change/Severe Weather
- Concurrent Incidents
- Learning from national inquiries (Grenfell, Manchester Arena)
- National Review into Resilience/Independent Review of the Civil Contingencies Act
- Backlog of BAU (plans, training, exercising)
- Fatigue and Well-being





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